Contact us

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M1M 12



Warning! Installation by person with electrotechnical expertise only.

1. FEATURES

- STAR (Wye)/ DELTA/1 Phase Programmable
- Universal Auxiliary (80 300 VAC / DC) supply
- PT ratio / CT ratio programmable including CT secondary
- True RMS measurement
- Active energy, positive energy accumulation & reverse Lock
- 'OLD' register to store the previously cleared energy value
- User configurable (Editable) password
- Simultaneous sampling of Volts & Amps
- Universal Voltage Input: 50 550 VAC and Current Secondary (0.05A to 5A) with overload of 20% • Energy selection: Wh / VAh
- Simultaneous sampling of Volts & Amps

2. UNIQUE FEATURES

- 3/2 row, 6 digit displays on each row for better readability
- Two sure selectable parameters from basic (VLL, VLN, A, Hz) or
- W, VA, or PF
- Auto scrolling in both upward and downward direction • Auto-scaling of kilo, mega & giga decimal point
- Energy display programmable-counter based or resolution based. Energy resetting at 999999KVAh*Multiplication factor

3. KEY FUNCTIONS

Key	In SET (Programming) mode	In RUN (Measurement) mode
UP	To select the value and accept the value (it act as a Right key in programming mode)	Up scroll pages to look at different parameters
DOWN	To edit the value/ system type down -ward in edit mode and scroll through the parameters	To scroll pages to look at different parameters

4. LED INDICAT	IONS
LED status	Meaning
KILO - ON	Kilo
MEGA - ON	Mega
KILO & MEGA - ON	Giga
KILO & MEGA - OFF	Direct reading

Lag/Minus

Lead/Plus

Reserved Pulse LED

Old Readings (Cleared readings)

Minus (-) ON

Minus (-) OFF

Old - ON

ரி- Blink

5.1. Star connection (3E) 3 phase 4 wire system

5. WIRING DIAGRAM



5.2. Delta connection (2E) 3 phase 3 wire system



5.3. Single phase connection



Note: Wiring should be in accordance with the National Electrical Code and/or the Canadian Electrical Code, Part I. For DC AUX Voltage, +/-ve can be connected anyway.

6. DISPLAY OF PARAMETERS DISPLAY MEANING 11 Voltage line to line Ln Voltage line to Neutral гЧ Voltage L1L2 Phase 46 Voltage L2L3 Phase Voltage L3L1 Phase Ьг R Current Average F Frequency UR Total VA υĻ Watts Total PF Power Factor υh Active Energy Received LdHr/Lh Load Hour 0 n.E On Hours/Time or/4/6 Power Factor R Phase/Y Phase/B Phase ELr Clear 5-/4/6 VA - L1 Phase/L2 Phase/L3 Phase р Parity Identification number 1 d

* Conversions of alphabets used $\frac{U}{V}$ (W)

WARNING: When using a modem interface between the host computer and any remote device(s), ensure that the host computer is not used to set the BAUD RATE parameter of any selected device outside the working range of the modem. Doing so will cause that meter to cease communicating. Re-establishing communication with that meter is possible through performing the following

- 1. Reset the baud rate of the remote device from its front panel to a value within the working range of the modern
- 2. Set the computer to communicate at the baud rate at which the remote device has been set to communicate

7. CONFIGURE (SETUP MODE)

Step	Actions	Display Reads	Range/Options/ Comments
1	Press UP & DOWN keys together to enter SETUP	Row 1: [1]]] with first digit "0" blinking Row 2: [5 <u>E</u> L.[L r] (SETUP, CLEAR) Displayed.	Press DOWN key to decrement the first digit to '9' sequentially come to digit '.1' Default password '1000'.
2	Press UP key four times to accept the password.	Row 1: [[Lr](Clear) Row 2: Blank Row 3: blank (throughout the setup)	Defines the clearing option for the meter.
3	Press DOWN key to navigate	Row 1: (<u>5£Rr</u>) Row 2: (<u>ELE</u> r) (Element)	Defines the power system configuration. Options: STAR / DELTA/ 1 Phase
4	Press UP key to select STAR/DELTA/ 1. PHASE	Row 1:5 <u>5EAr</u> Blinks StAr/ dELt/1.Phase Row 2:ELEn	(selected mode blinks) For selection press down key
5	Press UP key to accept STAR/ DELTA/1.PHASE	Row 1: selected mode Row 2: ELEn	
6	Press DOWN key to navigate next parameter	Row 1: xxxx (415.0 -default/ factory set) Row 2: [P.P.1] (PT Primary)	
7	Press UP key to set the PT primary value	Row 1: First digit blinking can be edited using DOWN key. Row 2: PPri	

to accept the edited value for first digit.digit blinking, can be edited using DOWN key. Press UP key to accept the edited value. Continue the same method till fourth digit. Row 2: [Pr-]PT Primary : 100V to 999kV9Press UP keyRow 1: Decimal point blinking. Can be set at appropriate location using DOWN key. Ascertain the correct scale (Kilo/ Mega/Giga) is selected. Kilo/ Mega/Giga is placed on the right hand side of the diplay by Letter K/M/G. Row 2 : [Pr-]Eg: To set 11.00kV Set first four digits (1100)as explained above keep pressing DOWN key Letter K/M/G. Row 2 : [Pr-]10Press DOWN key to go to the next parameter.Row 1: xxxx (5.000-default/ factory set) Row 1: xxxx (5.000-default/ factory set) Row 2 : [Pr-]Range: 50V to 550V If value set is above the limit, display returns to the maximum PT sec value.11Press DOWN keyRow 1: xxxx (5.000-default/ factory set) Row 2 : [CP-1] (CT Primary)Program Range for CT Primary 0.5A to 99kA12Press DOWN keyRow 1: xxxx (5.000 -default/ factory set) Row 2 : [CF-1] (CT Primary)Range: 0.5A to 6A12Press DOWN keyRow 1: xxxx (S.000 -default/ factory set) Row 2 : [CF-1] (CT Secondary), Row 2 : [CF-1] (CT Secondary), Repeat steps 7 to 9Range: 0.5A to 6A				
UP key point blinking. Can be set at appropriate location using DOWN key. Ascertain the correct scale (Kilo) Mega/Giga is selected. Kilo/ Mega/Giga is placed on the right hand side of the display by Letter K/M/G. Row 2 : [PP.] Set first four digits clean biologits messing DOWN Mega/Giga is placed on the right hand side of the display by Letter K/M/G. Row 2 : [PP.] 10 Press DOWN key to go to the next parameter. Row 1: xxxx (5.000-default/ factory set) returns to the more durage the settings. Row 2 : [EP.] (CT Primary) Range: 50V to 550V follow the procedure as described in steps 7 to 9. 11 Press DOWN key Row 1: xxxx (5.000-default/ factory set) Repeat steps 7 to 9 Program Range for CT Primary 0.5A to 99kA 12 Press DOWN key Row 1: xxxx (5.000 -default/ factory set) Repeat steps 7 to 9 Range: 0.5A to 6A 13 Press DOWN key Row 1: [no] Revers Lock Reverse lock - blocks energy accumulation rase the CT plantry reverse Option : NO/YES 14 Press DOWN key Row 1: [IEE] (CT Secondary), Revers Lock Arithmetic (Arth), Vector harmonics Row 2: [FIL] Revers Lock 15 Press DOWN key Row 1: [IEE] (CT Arith), Vector harmonics Row 2: [FIL] Row 2: [FIL]	8	to accept the edited value for first digit.	digit blinking, can be edited using DOWN key. Press UP key to accept the edited value. Continue the same method till fourth digit.	
key to go to the next parameter.(415.0 - default/ factory set) Row 2: [F5E] (PT Secondary). Follow the procedure as described in steps 7 to 9.If value set is above the limit, display returns to the maximum PT sec value.11Press DOWN keyRow 1: xxxx (5.000-default/ factory set) Repeat steps 7 to 9Program Range for CT Primary) 0.5A to 99kA12Press DOWN keyRow 1: xxxx (S.000-default/ factory set) Row 2: [FPr] (CT Primary)Range: 0.5A to 6A12Press DOWN keyRow 1: xxxx (S.000-default/ factory set) Row 2: [FEI] (CT Secondary). Repeat steps 7 to 9Range: 0.5A to 6A13Press DOWN keyRow 1: [IEE] (CT Secondary). Revers LockReverse lock - blocks energy accumulation in case the CT polarity reverse Option : NO/YES14Press DOWN keyRow 1: [IEE] (Wetcor harmonics) Row 2: [IRE] (GEC to a be selection).Arithmetic (Arth), Vector harmonics (UEC) to a be selected using DOWN key.15Press DOWN keyRow 1: xxxx (9600 default/ factory set) Row 2: [FEE]EUEn (even)/ odd(od)/ no(no parity) Internal communication speed.16Press DOWN keyRow 1: [TIDD Row 2: [FEE]Defines the baud rate. Option : 2400,4800, 960,19.20k18Press DOWN keyRow 1: [FEE] Row 2: [ETE_n]Eulen (even)/ odd(od)/ no(no parity) Internal communication error check19Press DOWN keyRow 1: [FEE] Row 2: [ETE_n]Energy Selection20Press DOWN keyRow 1: [FEE]<	9		point blinking. Can be set at appropriate location using DOWN key. Ascertain the correct scale (Kilo/ Mega/Giga) is selected. Kilo/ Mega/Giga is placed on the right hand side of the display by Letter K/M/G.	Set first four digits (1100)as explained above keep pressing DOWN key to place decimal point at appropriate location USE UP/DOWN KEY Letter K/M/G will indicate the Kilo/ Mega/Giga. Press UP key to accept the edited
DOWN key (5.000-default/ factory set) Repeat steps 7 to 9 to change the settings. Row 2 : [<i>CP</i> . ²] (CT Primary) CT Primary 0.5A to 99kA 12 Press DOWN key Row 1: xxxx (5.000 - default/ factory set) Row 2: [<i>CSED</i> (CT Secondary). Repeat steps 7 to 9 Range: 0.5A to 6A 13 Press DOWN key Row 1: manual Row 1: [manual Row 2: [<i>FEII</i>] Revers Lock Reverse lock - blocks energy accumulation in case the CT polarity reverse Option : NO/YES 14 Press DOWN key Row 1: [<i>IELE</i>] (Wettor harmonics) Row 2: [<i>IESI</i>] (Method of VA Selection). Arithmetic (Arth), Vector harmonics (UEC.H). Vector (UECt) can be selected using DOWN key. 15 Press DOWN key Row 1: xxxx (9600 default/ factory set) Row 2: [<i>P</i> :E9] Defines the baud rate. Option : 2400,4800, 9600,19.20k 16 Press DOWN key Row 1: [<i>IDID</i>] Row 2: [<i>P</i> :E9] Defines the (ID) communication speed. 17 Press DOWN key Row 1: [<i>IDID</i>] Row 2: [<i>P</i> :E] Defines the (ID) communication error check 17 Press DOWN key Row 1: [<i>FES</i>] Row 1: [<i>FES</i>] Range: 1000-9999. CAUTION: Password can be re-setted only at the factory. 19 Press DOWN key Row 1: [<i>FES</i>] Row 1: [<i>FES</i>] Energy value format i.e., the energy accumulated in the meter to be displayed in resolution (default) or counter format. 20 Press Row 1: [<i>Y</i> - Energy Selection	10	key to go to the next	(415.0 -default/ factory set) Row 2: $(\underline{P5EL})$ (PT Secondary). Follow the procedure as described in steps	If value set is above the limit, display returns to the maximum PT sec
DOWN key (5.000 -default/factory set) Row 2: [<u>.5E</u>] (CT Secondary). Repeat steps 7 to 9 Reverse lock - blocks energy accumulation in case the CT polarity reverse Option : NO/YES 14 Press DOWN key Row 1: [<u>IE</u>]] (Vector harmonics) Row 2: [<u>IES</u>] (Wethod of VA Selection). Arithmetic (Arth), Vector harmonics (UEC.H). Vector (UECH). Vector (UECH). Vector (UECT) can be selected using DOWN key 15 Press DOWN key Row 1: xxxx (9600 default/ factory set) Row 2: [<u>IES</u>] (baud rate) communication speed. Defines the baud rate. Option : 2400,4800, 9600,19.20k 16 Press DOWN key Row 1: [<u>III</u>] Row 2: [<u>Pr.EY</u>] EUEn (even)/ odd(odd)/ no(no parity) Internal communication error check 17 Press DOWN key Row 1: [<u>III</u>] Row 2: [<u>PU</u>] (Password user definable). Defines the (ID) communication error check 19 Press DOWN key Row 1: [<u>FEI</u>] Row 1: [<u>FIE</u>] Energy value format i.e., the energy accumulated in the meter to be displayed in resolution (default) 20 Press Row 1: [<u>V</u>] Energy Selction	11		(5.000-default/ factory set) Repeat steps 7 to 9 to change the settings. Row 2 : [.Pr]	CT Primary
DOWN keyRow 2: [FEIL] Revers Lockenergy accumulation in case the CT polarity reverse Option : NO/YES14Press DOWN keyRow 1: [JEE] (Vector harmonics) Row 2: [JR51] (Method of VA Selection).Arithmetic (Arth), Vector harmonics (UEC.H). Vector (UEC.H). Vector 	12		(5.000 -default/ factory set) Row 2: [<u>.5E[</u> (CT Secondary). Repeat steps 7 to 9	Range: 0.5A to 6A
DOWN key(Vector harmonics) Row 2: [JR5], (Method of VA Selection).Vector harmonics (UEC.H). Vector (UEC) can be selected using DOWN key.15Press DOWN keyRow 1: xxxx (9600 default/ factory set) Row 2: [bR1d] (baud rate) communication speed.Defines the baud rate. Option :2400,4800, 9600,19.20k16Press DOWN keyRow 1: [EUEn Row 2: [Prty]EUEn (even)/ odd(odd)/ no(no parity) Internal communication error check17Press DOWN keyRow 1: [IIII] Row 2: [dUI d) (device ID)Defines the (ID) communication error check18Press DOWN keyRow 1: [Row 2: [Prd] (Password user definable).Range: 1000-9999. CAUTION: Password can be re-setted only at the factory.19Press DOWN keyRow 1: [FES] Row 2: [ETEr]Energy value format i.e., the energy accumulated in the meter to be displayed in resolution (default) or counter format.20PressRow 1: ['b]Energy Selection	13		Row 2: [[EUL]	in case the CT polarity reverse
DOWN key (9600 default/ factory set) Row 2: [<u>h[1]</u>] rate. Option :2400,4800, 9600,19.20k 16 Press DOWN key Row 1: [<u>c]][n</u> Row 2: [<u>P_r L</u>] EUEn (even)/ odd(odd)/ no(no parity) Internal communication error check 17 Press DOWN key Row 1: [<u>l]][]</u> Row 2: [<u>d]][d</u> (device ID) Defines the (ID) communications identification number.1 to 247 18 Press DOWN key Row 1: [<u>res1</u> (Password user definable). Range: 1000-9999. CAUTION: Password can be re-setted only at the factory. 19 Press DOWN key Row 1: [<u>res1</u> Row 2: [<u>f]][r</u> Energy value format i.e., the energy accumulated in the meter to be displayed in resolution (default) or counter format. 20 Press Row 1: [<u>U</u> Energy Selection	14		(Vector harmonics) Row 2: (UR5L) (Method of VA	Vector harmonics (UEC.H). Vector (UECt) can be selected using
DOWN key Row 2: Pr.by odd(odd)/ no(no parity) Internal communication error check 17 Press DOWN key Row 1: IIII Row 2: dIII d (device ID) Defines the (ID) communications identification number.1 to 247 18 Press DOWN key Row 1: Row 2: Pud (Password user definable). Range: 1000-9999. CAUTION: Password can be re-setted only at the factory. 19 Press DOWN key Row 1: FESI Row 2: ETEr Energy value format i.e., the energy accumulated in the meter to be displayed in resolution (default) or counter format. 20 Press Row 1: Wb Energy Selection	15		(9600 default/ factory set) Row 2: <u>bAUd</u> (baud rate) communication	rate. Option :2400,4800,
DOWN key Row 2: dill d (device ID) communications identification number.1 to 247 18 Press DOWN key Row 1: Row 2: [P'd] (Password user definable). Range: 1000-9999. CAUTION: Password can be re-setted only at the factory. 19 Press DOWN key Row 1: [F55] Row 2: [FIEr] Energy value format i.e., the energy accumulated in the meter to be displayed in resolution (default) or counter format. 20 Press Row 1: [Ph] Energy Selection	16		Row 1: [<u>EUEn</u> Row 2: [<u>Prby</u>]	odd(odd)/ no(no parity) Internal communication
DOWN key Row 2: Pud CAUTION: (Password user definable). (Password can be re-setted only at the factory. 19 Press Row 1: FESL DOWN key Row 2: Energy value format i.e., the energy accumulated in the meter to be displayed in resolution (default) or counter format. 20 Press Row 1: Energy Selection	17		Row 2:	communications identification
DOWN key Row 2: ETTEr i.e., the energy accumulated in the meter to be displayed in resolution (default) or counter format. 20 Press Row 1: [the displayed in resolution (default) or counter format.		DOWN key	Row 2: [편날급] (Password user definable).	CAUTION: Password can be re-setted only at the factory.
20 Press Row 1: (^U h) Energy Selection	19			i.e., the energy accumulated in the meter to be displayed in resolution (default)
	20		Row 1: [h Row 2: [ESEL]	

21	Press DOWN key	Row 1: <u>5885 9</u> "Y" blinking.	If "n"(no) is selected then Meter enters
22	Press DOWN key	Row 1 : xxxxLL Row 2 : xxxx A Row 3 : xxxx F	into RUN mode without affecting any edited Values in the setup

CAUTION: Memorize the Password. Use the same password for next time. Instruments will reject other Passwords

"Please notice that configuration pages related to Digital Outputs (d1.Pr, d1.th, d2.Pr, d2.th, ddel, POPt) are not available in M1M 12"

7.1 The List of parameters can be configured and the range is given below

	····· · ···· · ····· ·················	J	-
SI.No.	Parameter	Default setup	Range
1	Connection mode (ELEM)	STAR	STAR/ DELTA/ 1.Phase
2	PT Primary(PT.Pri)	415.0	100V- 999kV
3	PT Secondary (PT SEC)	415.0	50V - 550V
4	CT Primary(CT.Prı)	5.000	0.5A - 99kA
5	CT SECondary (CT SEC)	5.000	0.5A - 6A
6	VA selection (UA.SL)	UEC.H (Vector harmonics)	Arith (Arithmetic)/ UECt (vector)/ UEC.H (Vector Harmonics)
7	Baud rate (bAUd)	9600	2400 to 19.2k
8	Parity (Prty)	Even	Even/ Odd/ no
9	Device Id (dEV.Id)	1.000	1.000 to 247.0
10	Reverse lock(rEU.L)	no	Yes/no
11	Password (PWd)	1000	1000 to 9999
12	EnEr (Energy)	rESL	rESL /COUΠ
13	Energy Selection (E.SEL)	Wh	Wh / VAh

NOTE: Programming is applicable as per displayed parameter.

8. CLEARING PARAMETERS

To clear parameters from the front panel, Press UP and DOWN keys together, and "Set.CLr" (Set-Clear) is shown on the display. Enter the Password (default password is 1000. Setup and Clear has the same password) and it will display "Clr". Press UP key for selecting (Integ Clear). Display will prompt to select " \mathbf{y} " or " \mathbf{n} " and Press the UP key to do the operation

CAUTIONS : Once the data is cleared (except energy) the value will not be retained.

9. ENABLING AND DISABLING

Enabling auto scrolling: Press UP key continuously for 5 seconds or until display shows **EnbL Auto.Sc** for upward scrolling. Press Down key continuously for 5 seconds or until display shows **EnbL Auto.Sc** for downward scrolling

Disabling auto scrolling: Press any key (UP/DOWN), display show dSbL Auto.Sc and returns to normal mode

10. MULTIPLICATION FACTOR

Energy display programmable for counter based or Resolution based.

Multiplication factor	for c	ount	er ba	ased	energy	/ mod	e
 Full Scale kW √3 V Pri LL x A Pri / 1000 		4.01 to 40	40.1 to 400	400.1 to 4,000	4Mega to 40 M	40 M to 400 M	400 M to 4000 M
Multiplication Factor:	0.01	0.1	1.0	10	100	1000	10000

Note: 999999 kVAh x Multiplication Factor.

Multiplication Factor is applicable only for designing energy reset.

11. MECHANICAL SPECIFICATION



CAUTION: Use MCB to connect and disconnect the device for auxiliary and measurement circuit

12. COMMUNICATION REGISTER MAP

This is applicable for M1M 12 with communication. All the parameters declared in the communication map are either float or unsigned long as follows:

Standard	:	Modbus RTU protocol (Half Duplex)
Baud rate	:	2400/4800/9600/19200
Parity	:	Even / Odd / No
Stop bit	:	1/2
Modbus Function	:	03 (Read holding register)

SI.No.	Parameter	Data type	Address
1	Watts Total	float	40101
2	Watts L1 phase	float	40103
3	Watts L2 phase	float	40105
4	Watts L2 phase	float	40107
5	VAR Total	float	40109
6	VAR L1 phase	float	40111
7	VAR L2 phase	float	40113
8	VAR L3 phase	float	40115
9	PF Ave. (Inst.)	float	40117
10	PF L1 phase	float	40119
11	PF L2 phase	float	40121
12	PF L3 phase	float	40123
13	VA total	float	40125
14	VA L1 phase	float	40127
15	VA L2 phase	float	40129
16	VA L3 phase	float	40131
17	VLL average	float	40133
18	V L12 line	float	40135
19	V L23 line	float	40137
20	V L31 line	float	40139
21	VLN average	float	40141
22	V L1 phase	float	40143
23	V L2 phase	float	40145
24	V L3 phase	float	40147
25	Current Total	float	40149
26	Current L1 phase	float	40151
27	Current L2 phase	float	40153
28	Current L3 phase	float	40155
29	Frequency	float	40157
30	Wh Received	float	40159
31	Load Hours Received	Unsigned long	40217

13. TECHNICAL SPECIFICATION

Auxiliary nower supply

Auxiliary porter suppry	
Range	80V to 300 V AC or DC
Frequency	50 - 60Hz
Burden	5VA Max
Installation category	CAT III
Protection fuse	200mA

Measurement accuracy

Voltage	±1,0%
Current	±1,0%
Active Power (M1M 12)	±1,0%
Active Energy (M1M 12)	±1,0%

Voltage measurement inputs

Measurement range	80-300V AC (p-n)
Measurement category	CAT III
Rated frequency	50 - 60Hz
Max. VT Primary	999 Kv
Burden	0.2VA Max. per phase

Current measurement inputs

current measurement inputs)
Number of current inputs	3 (L1, L2, L3)
CT secondary	1A or 5A
Measurement range without accuracy derating	50mA-6A (5%-120% as per standard. From 50mA onwards, it will measure)
Max. CT Primary	99 kA
Burden	0.2VA Max. per phase

User Interface Access to device 2 pushbuttons Display type LED display LED Digit height 10 mm

Communication protocol (M1M 12 Modbus) - RS485

Protocol	Modbus RT
Communication interface	RS485 with optical isolation
Baud rate	2400 bps to 19200 bps
Parity number	Odd, Even, None
Stop bit	1.2
Address	1-247

Mechanical characteristics

Overall dimensions	96 X 96 X 58 mm (52 mm depth inside the switchboard)
IP degree of protection	IP51 (IEC 60529)
Weight	0,300 kg

Climatic conditions

Operating temperature	-10°C to +60°C
Storage temperature	-25°C to +70°C
Relative humidity	5% to 95% non condensing
Pollution degree	2
Altitude	Below 2000ms

Terminal characteristics

Current inputs	6 terminals, 3 inputs, 5A with
	S1 and s2 on each input
Voltage inputs	4 terminals. 80-520V LL
RS485 Serial port (M1M 12 Modbus)	0,300 kg

Standards

Electrical safety	IEC 61010
EMC	IEC 61000 4-2,4-3,4-6,4-8,4-4,4-11, CISPR-22

Note:

Accuracy class note for current: For input current below 250mA, additional error of 0.1% of full scale

Accuracy class error for Temperature: Below 10°C, mean temperature coefficient for the meter is 0.15%/K

Safety Requirments:

- The warnings, cautions & notes specified in this guide shall be followed strictly (see the all pages).
- The specified safety regulations must be observed.
- Use dedicated fuse or circuit breaker in the Voltage and auxiliary circuit in all the elmeasure make meters for the safe operation.
- Fuse shall be used after PT.
- Fuse / circuit breaker is not part of the instruments (refer rare side of
- the TB Label). Recommended to use by the customer for safety reauirements

TROUBLESHOOTING

Due to programming error, site conditions, some problems can cause the Meter malfunction. The fault symptoms and their remedial action for correction is given below.

1. If the display does not turn ON:

a) Check that there is at least 80 volts available to the power supply (L and N connections) on the Aux supply terminals. If the above steps do not solve the problem, Contact us.

2. If the voltage or current readings are incorrect:

- a) Check that the Connection mode (star/delta) is properly programmed.
- b) Check that the voltage and current ratios are properly set.
- c) Check the output of the CT's and PT's being used.
- 3. If the kW or Power Factor readings are incorrect but voltage and current readings are correct:
- a) Make sure that the phase relationship between voltage and current inputs are correct by comparing the wiring with the appropriate wiring diagram.
- b) CT reversal can be observed by either seeing the phase wise kW. Negative kW is shown where the current polarity is reversed, need to be corrected. Model where kW information is not available, you may check Amps Phase angle.

4. If RS-485 communication does not work:

- a) Check that the baud rate of the host computer/PLC is the same as Meter.
- b) Check that the device ID of the meter are unique and should not replicate.
- Check all communications wiring is complete. c)
- d) Check that the number of data bits is set to 8, with one stop bit and even parity.

If the symptom persists after performing the specified steps, or if the symptom is not listed above, contact your local representative of the technical support / customer support department

Precautionary Measures to be taken while Wiring the Circuit:

- □ Turn OFF the power to the circuit, when wiring the circuit. Connecting or removing measurement cables while the power is turned ON is dangerous.
- □ Take special caution not to wire a current measurement circuit to the voltage input terminal or vice-versa.
- Strip the insulation cover of the measurement cable so that when it is wired to the input terminal, the conductive parts (bare wires) do not protrude from the terminal. It is recommended to use appropriate pre lug after crimping the wire. Also, make sure to fasten the input terminal screws securely so that the cable does not come loose.
- \square Use cables with safety terminals that cover the conductive parts for connecting to the voltage input terminals. Using a terminal with bare conductive parts is dangerous if the terminal comes loose.
- □ After connecting the measurement cable, attach the current input protection cover for your safety. Make sure that the conductive parts are not exposed from the protection cover.
- $\hfill\square$ Use the suitable star screw driver and apply optimum torque to prevent damage to the meter terminals.

CAUTION : During normal operation of this instrument, CAUTION : During normal operation of this instrument, hazardous voltages are present at the rear terminals, which can cause severe injury or death. These voltages are present throughout the potential transformer (PT), current transformer (CT) auxiliary supply, communication & Input / Output terminal. Installation, disconnection or removal of the meter should be carried out only by qualified, properly trained personnel, after de-energizing connected circuits. Improper installation, including improper wiring and/or improper grounding will void warranty.